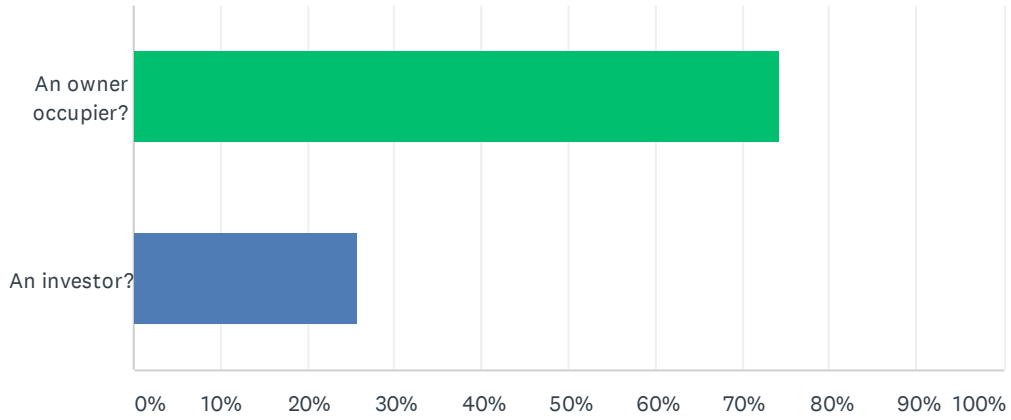


Q1 Are you...

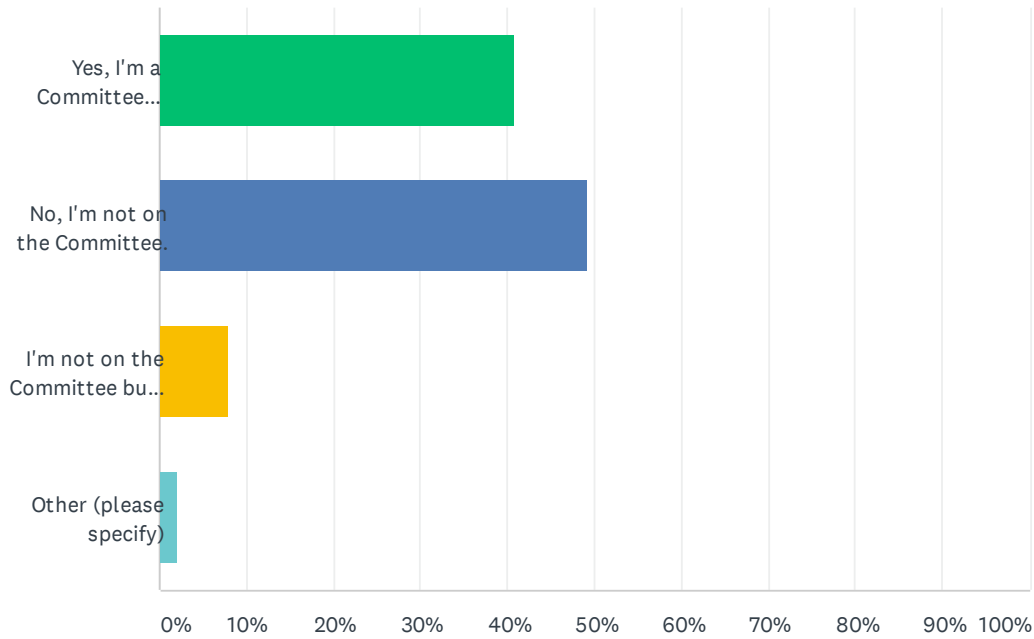
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES
An owner occupier?	74.35% 142
An investor?	25.65% 49
TOTAL	191

Q2 Are you on the Body Corporate Committee of your scheme?

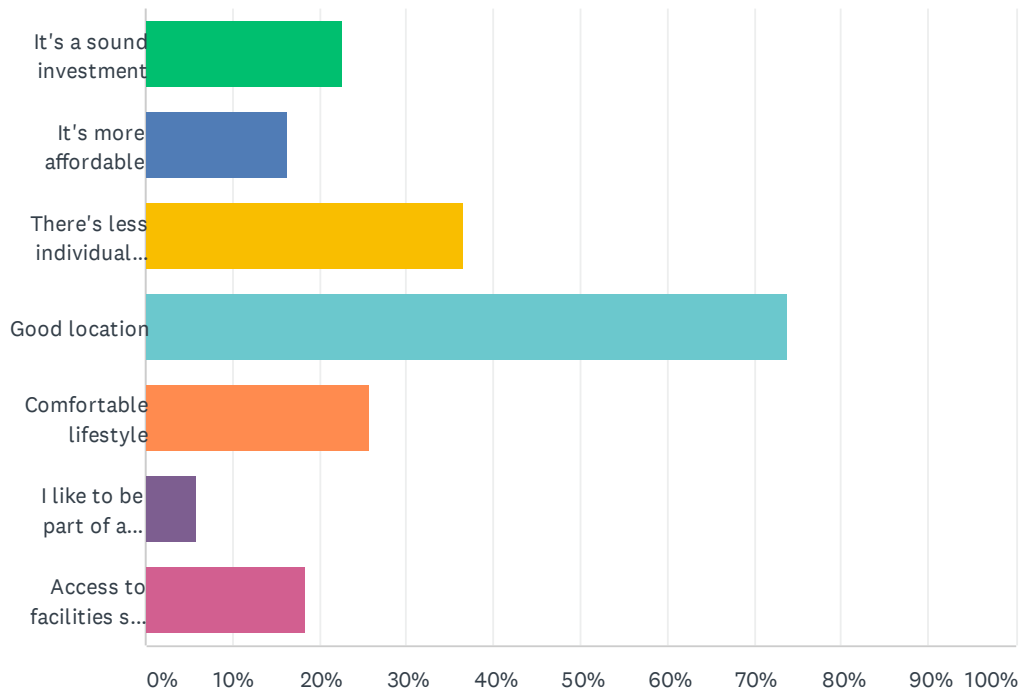
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, I'm a Committee member.	40.84%	78
No, I'm not on the Committee.	49.21%	94
I'm not on the Committee but I'd like to be in the future.	7.85%	15
Other (please specify)	2.09%	4
TOTAL		191

Q3 Why did you choose to buy into a body corporate complex? Please click all options that apply.

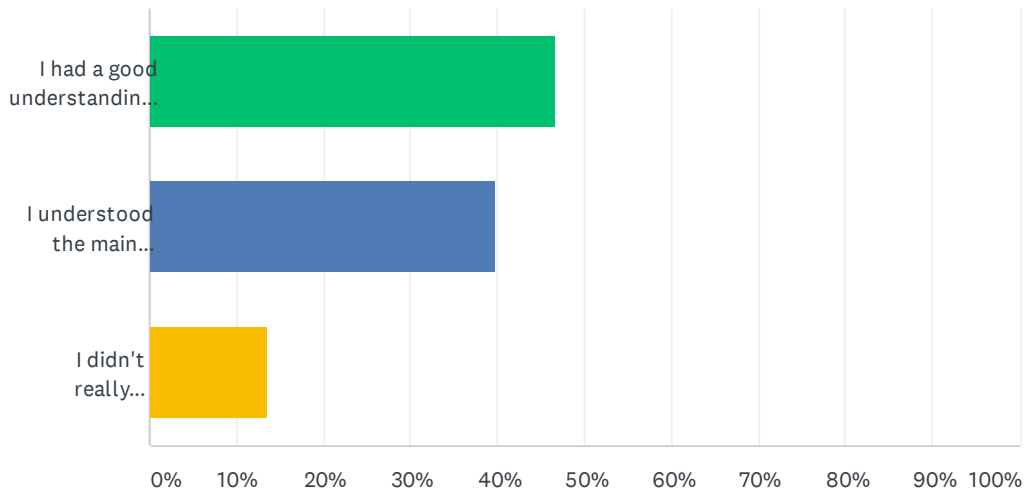
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
It's a sound investment	22.51%	43
It's more affordable	16.23%	31
There's less individual maintenance.	36.65%	70
Good location	73.82%	141
Comfortable lifestyle	25.65%	49
I like to be part of a community	5.76%	11
Access to facilities such as pool/gym	18.32%	35
Total Respondents: 191		

Q4 Which one of these statements best describes your understanding of body corporate administration before you bought into your property:

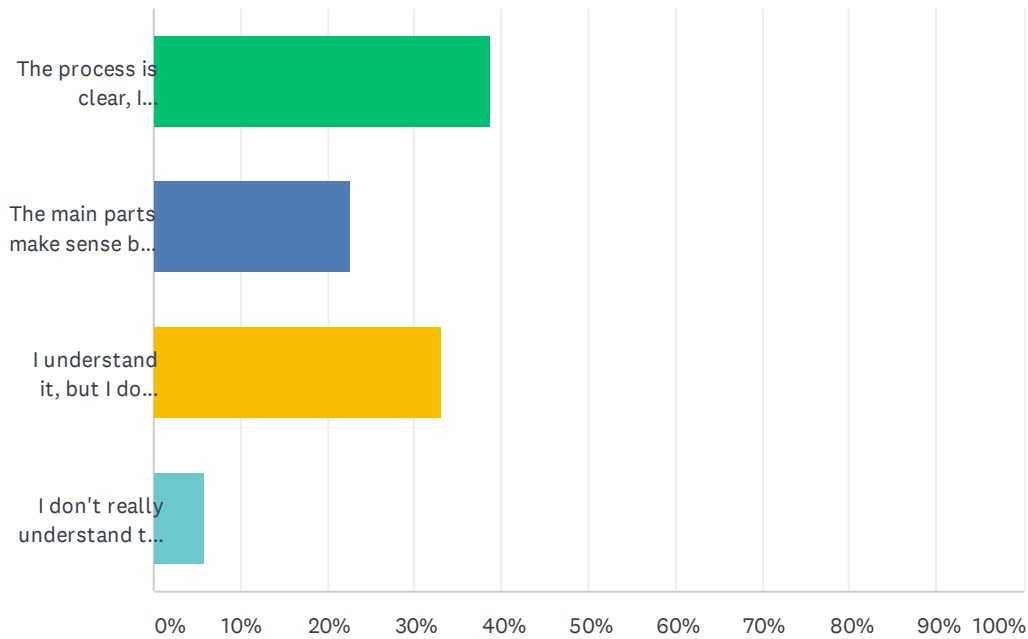
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
I had a good understanding of what a body corporate is	46.60%	89
I understood the main details but didn't realise the complexity of some of the rules	39.79%	76
I didn't really understand what a body corporate was	13.61%	26
TOTAL		191

Q5 Which statement best describes how you feel about body corporate administration today:

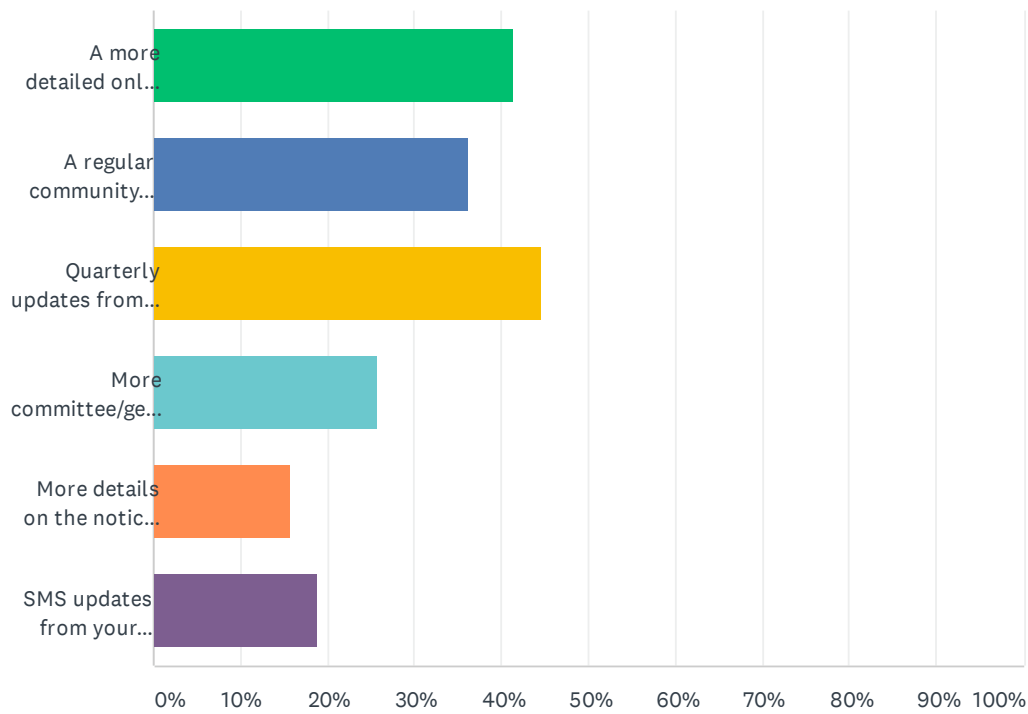
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
The process is clear, I understand how it works and mostly it works smoothly	38.74%	74
The main parts make sense but the technical details can be hard to follow	22.51%	43
I understand it, but I don't find it satisfying	32.98%	63
I don't really understand the process and I find it frustrating	5.76%	11
TOTAL		191

Q6 What would help you understand your body corporate complex better? Click all answers that apply.

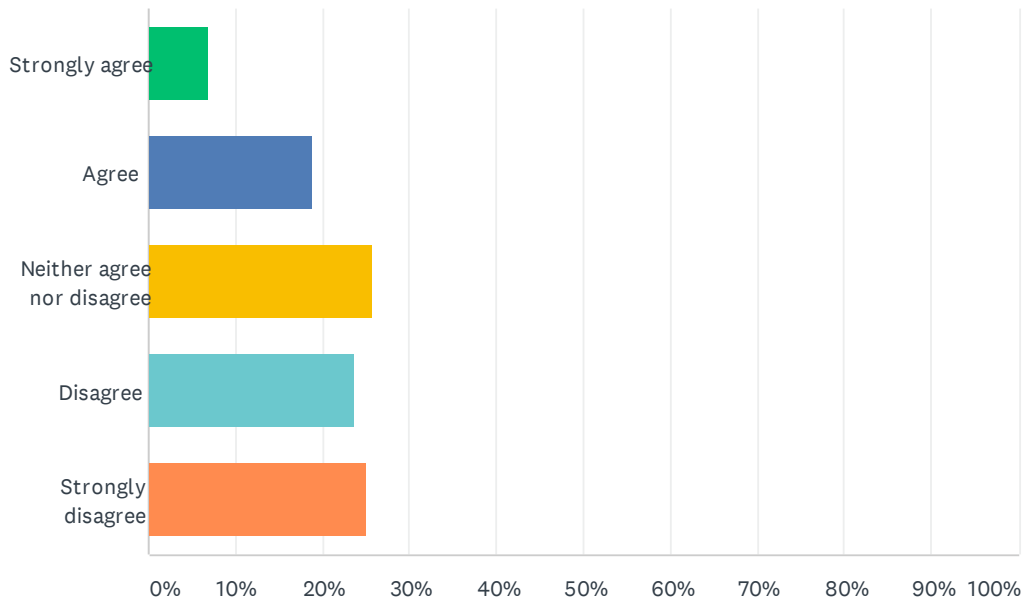
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
A more detailed online portal for your site	41.36%	79
A regular community newsletter	36.13%	69
Quarterly updates from your body corporate manager	44.50%	85
More committee/general meetings for discussion	25.65%	49
More details on the notice board	15.71%	30
SMS updates from your manager/Committee	18.85%	36
Total Respondents: 191		

Q7 Do you agree with the following statement: I would be prepared to pay higher levies to improve my body corporate complex.

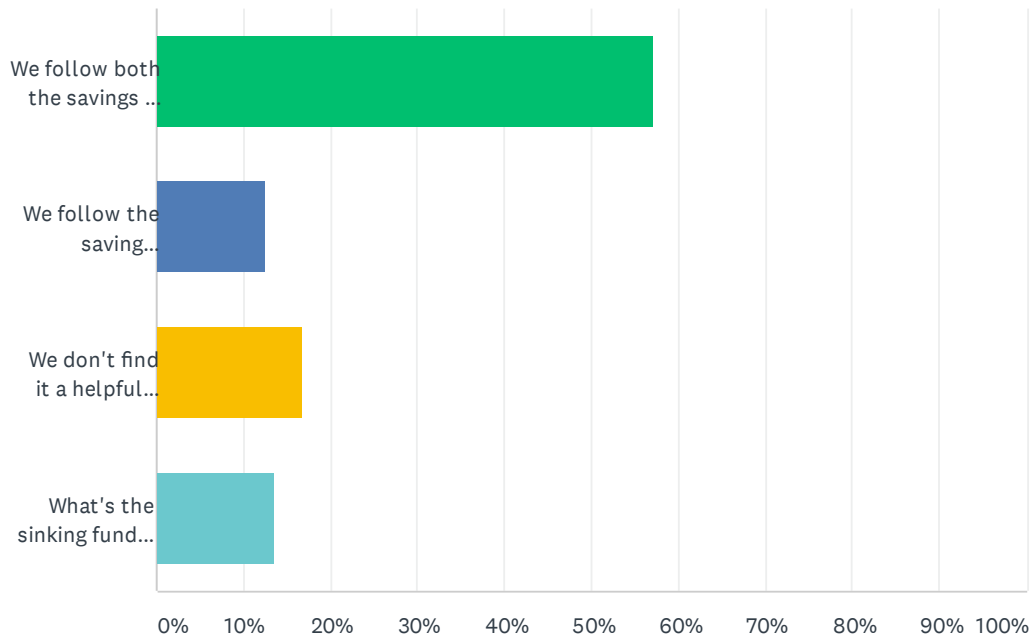
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
Strongly agree	6.81%	13
Agree	18.85%	36
Neither agree nor disagree	25.65%	49
Disagree	23.56%	45
Strongly disagree	25.13%	48
TOTAL		191

Q8 Which statement best describes your scheme's approach to its sinking fund report?

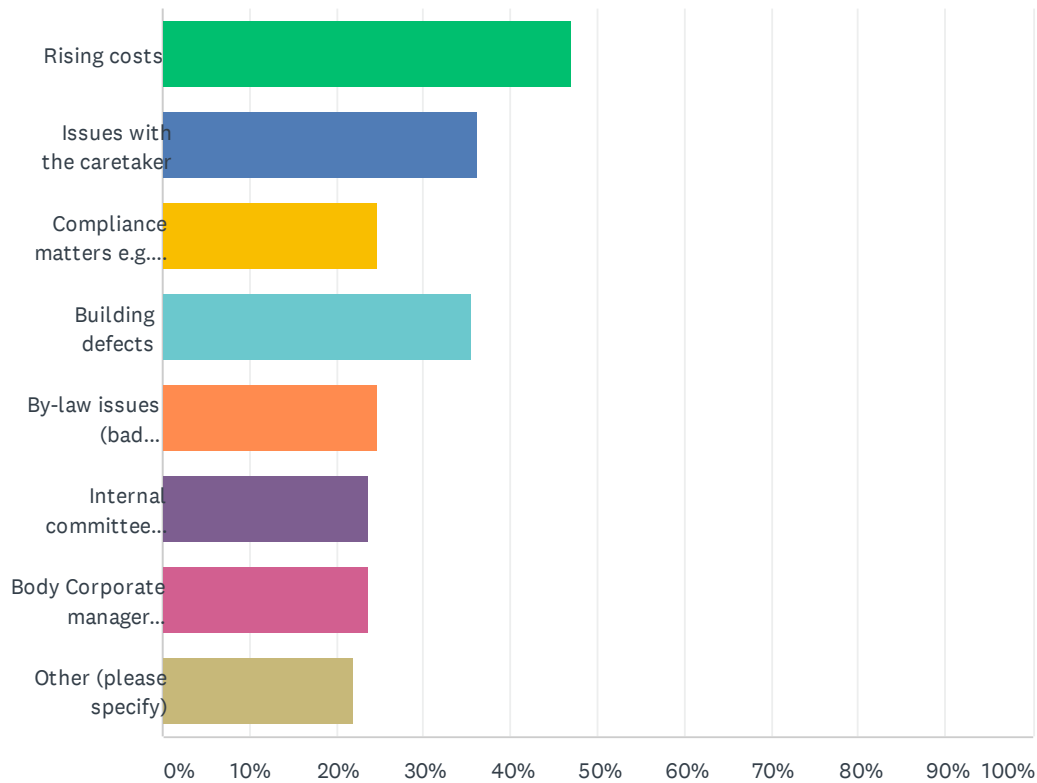
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
We follow both the savings and spending recommendations	57.07%	109
We follow the saving recommendations but not the spending ones	12.57%	24
We don't find it a helpful guide and make our own decisions	16.75%	32
What's the sinking fund report?	13.61%	26
TOTAL		191

Q9 What are the major concerns at your body corporate complex? Click any answers that apply.

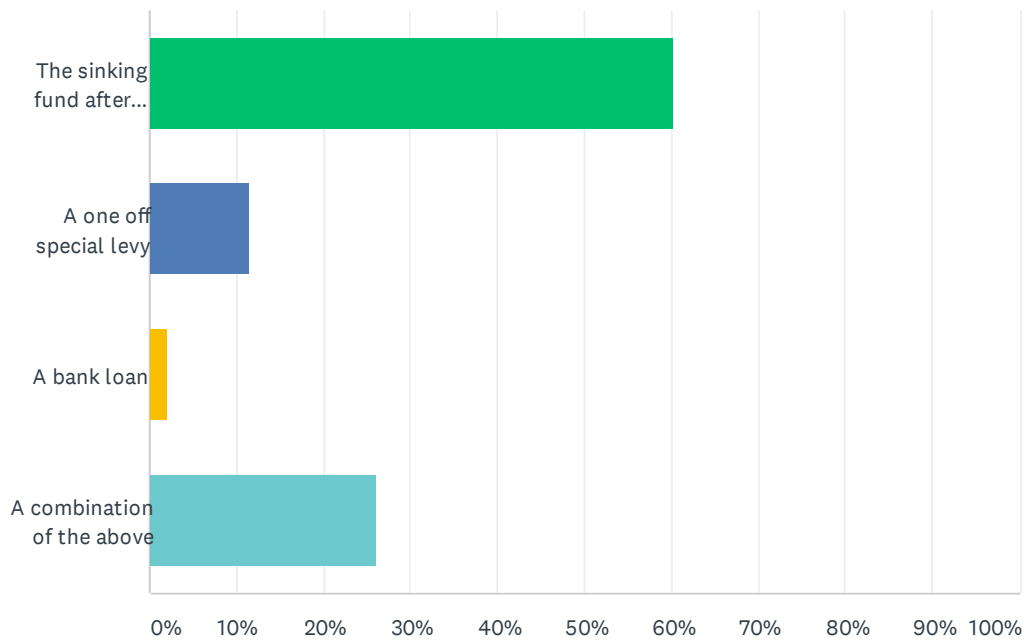
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
Rising costs	47.12%	90
Issues with the caretaker	36.13%	69
Compliance matters e.g. fire, safety	24.61%	47
Building defects	35.60%	68
By-law issues (bad neighbours)	24.61%	47
Internal committee disputes	23.56%	45
Body Corporate manager performance	23.56%	45
Other (please specify)	21.99%	42
Total Respondents: 191		

Q10 If major works are required at your scheme would you prefer they be paid from:

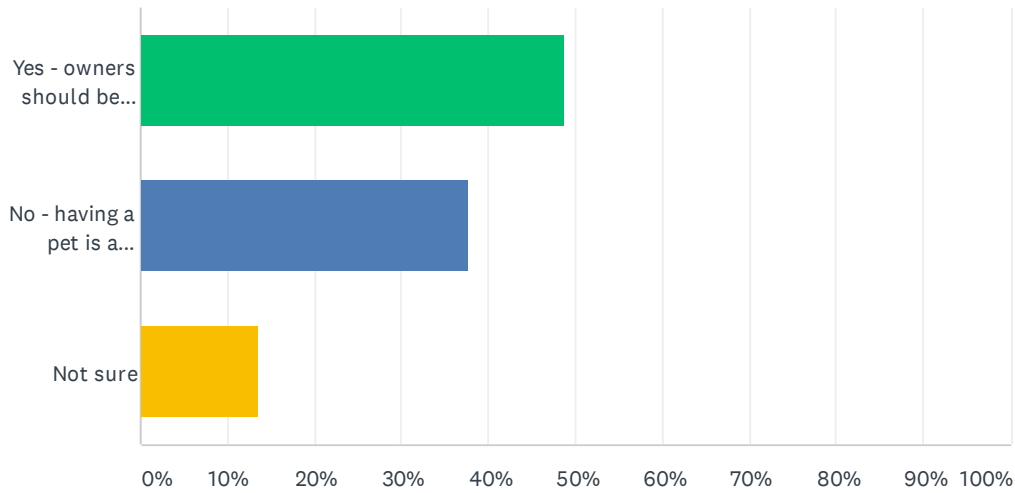
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
The sinking fund after long-term investment	60.21%	115
A one off special levy	11.52%	22
A bank loan	2.09%	4
A combination of the above	26.18%	50
TOTAL		191

Q11 Should no pet by-laws be allowed in body corporate complexes?

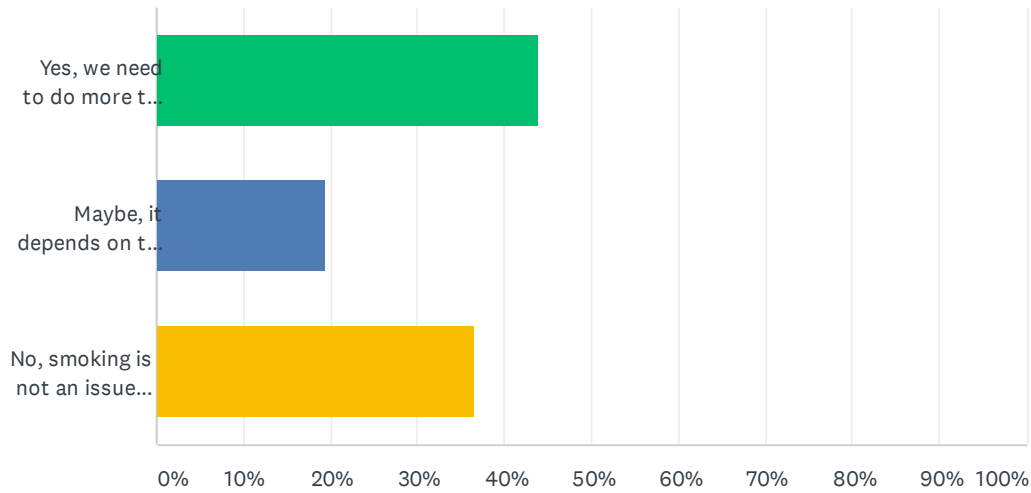
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes - owners should be allowed to decide the rules for their building	48.69%	93
No - having a pet is a private matter	37.70%	72
Not sure	13.61%	26
TOTAL		191

Q12 Would a no-smoking by-law help your body corporate complex?

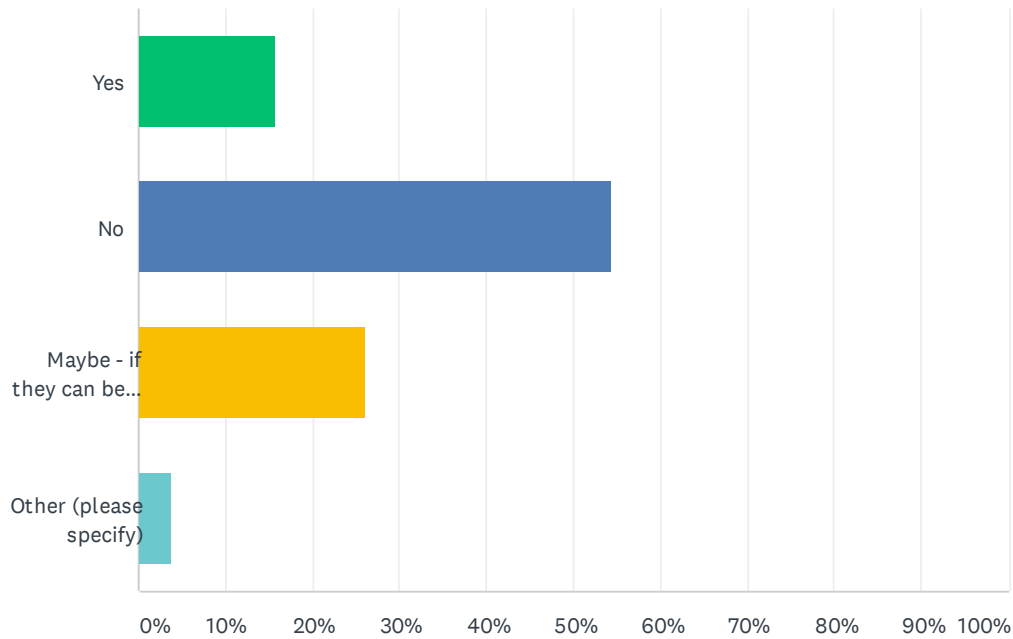
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, we need to do more to control smoking	43.98%	84
Maybe, it depends on the wording	19.37%	37
No, smoking is not an issue for us	36.65%	70
TOTAL		191

Q13 Should short term tenancies (Airbnb) be allowed in body corporate properties?

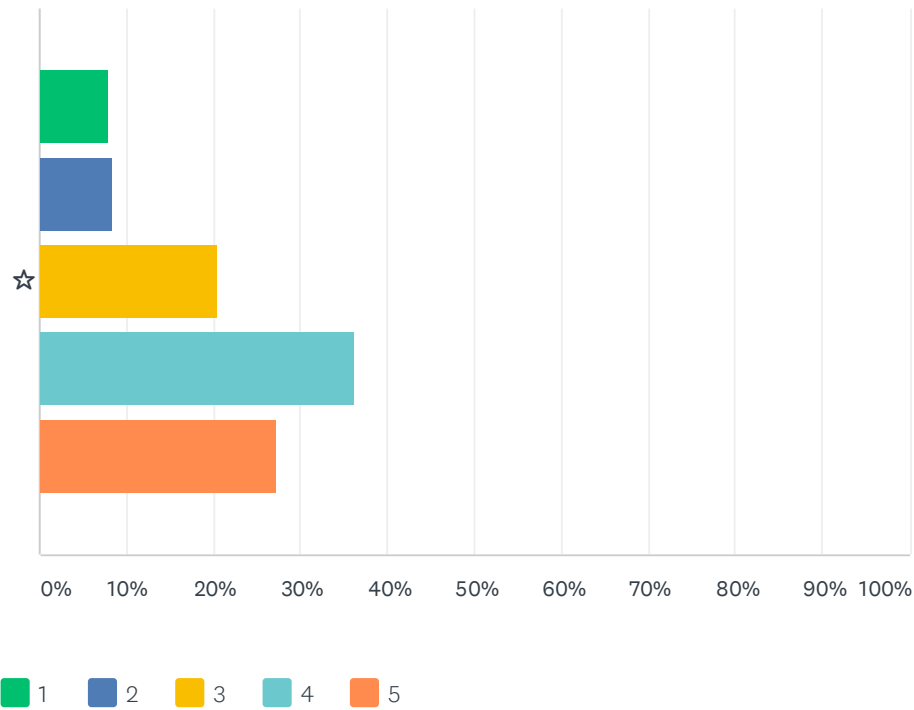
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	15.71%	30
No	54.45%	104
Maybe - if they can be managed responsibly	26.18%	50
Other (please specify)	3.66%	7
TOTAL		191

Q14 How would you rate the level of safety at your body corporate complex?

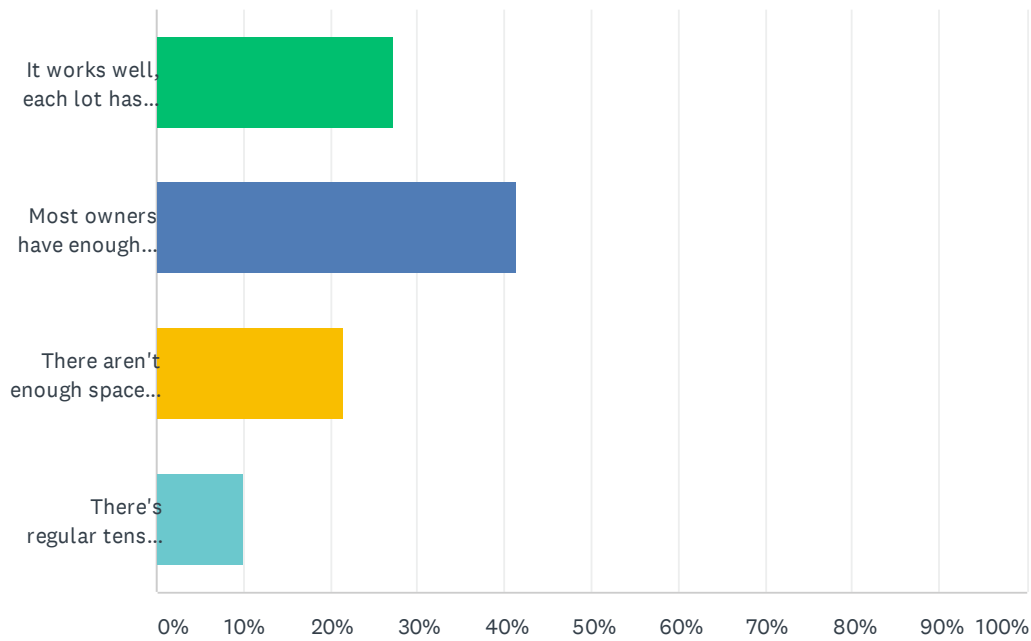
Answered: 191 Skipped: 0



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	7.85% 15	8.38% 16	20.42% 39	36.13% 69	27.23% 52	191	3.66

Q15 Which statement best describes the parking situation at your scheme:

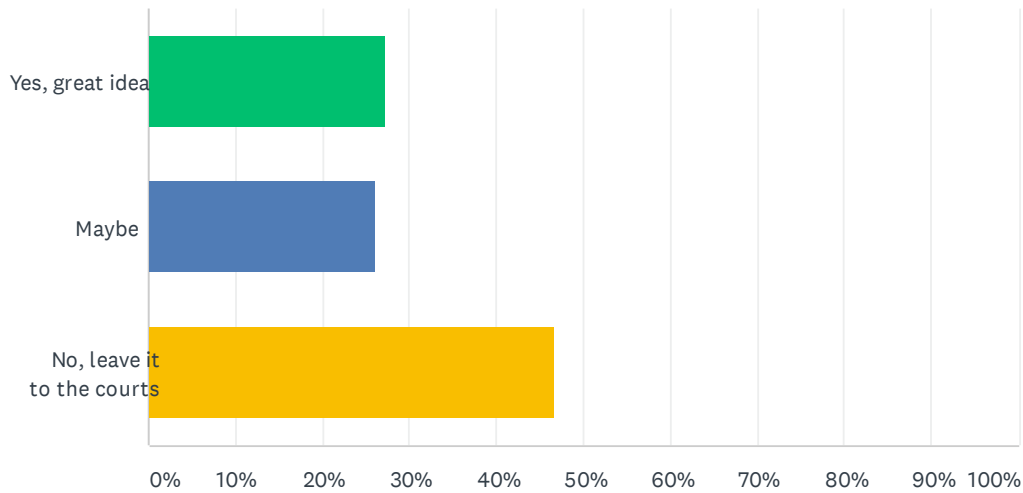
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
It works well, each lot has enough spaces and people respect the rules	27.23%	52
Most owners have enough space but some people violate the parking rules	41.36%	79
There aren't enough spaces for the number of people/cars	21.47%	41
There's regular tension with people violating the rules	9.95%	19
TOTAL		191

Q16 Should the Committee be allowed to fine owners/occupants small amounts (up to \$100) for by-law breaches?

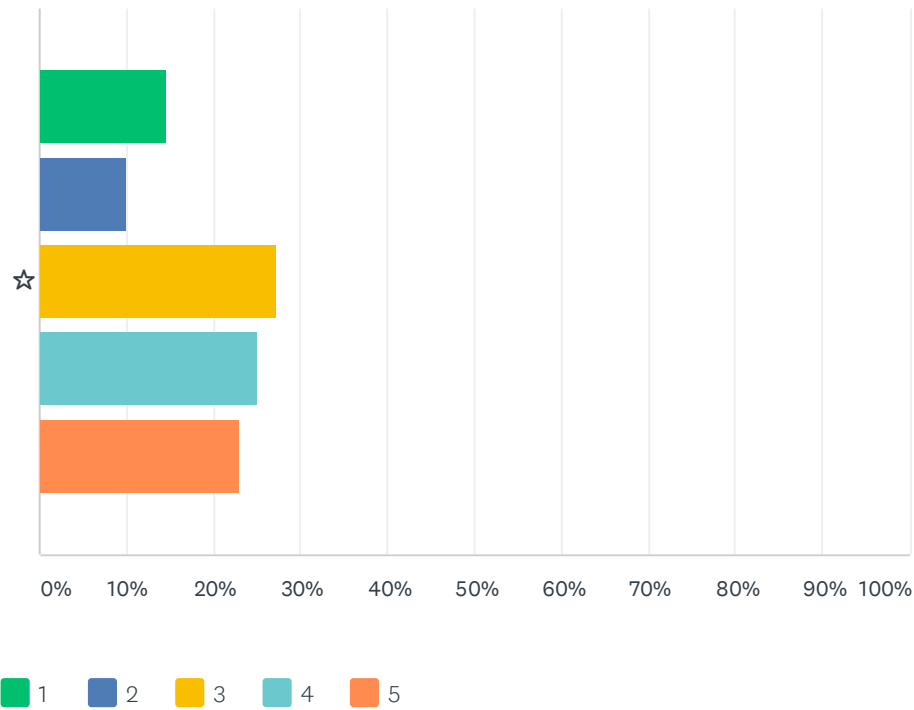
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, great idea	27.23%	52
Maybe	26.18%	50
No, leave it to the courts	46.60%	89
TOTAL		191

Q17 How would you rate the performance of your body corporate committee?

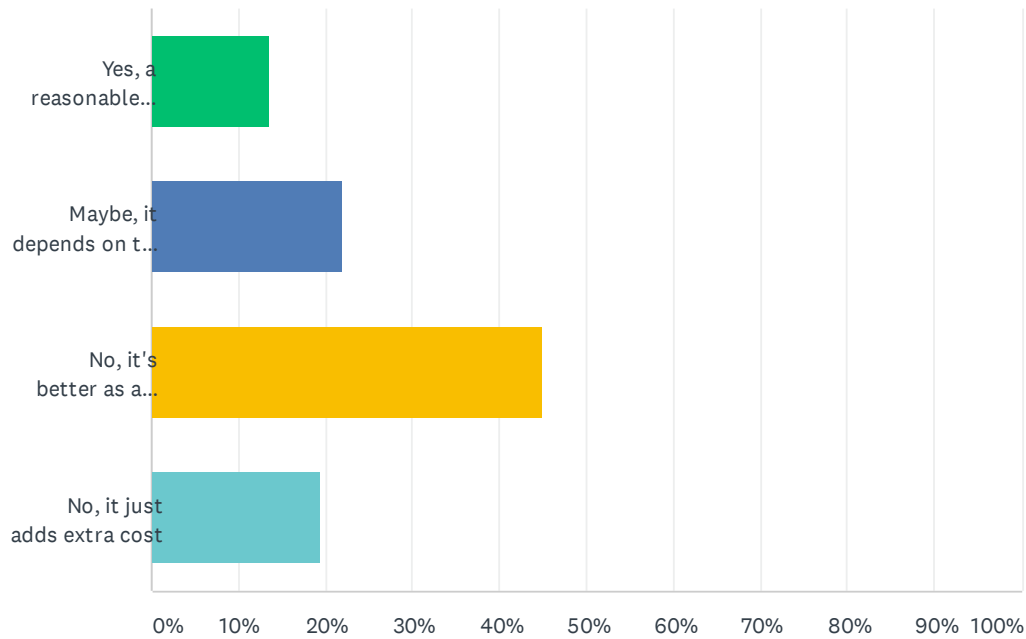
Answered: 191 Skipped: 0



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	14.66% 28	9.95% 19	27.23% 52	25.13% 48	23.04% 44	191	3.32

Q18 Should Body Corporate Committee members be paid for the work they do?

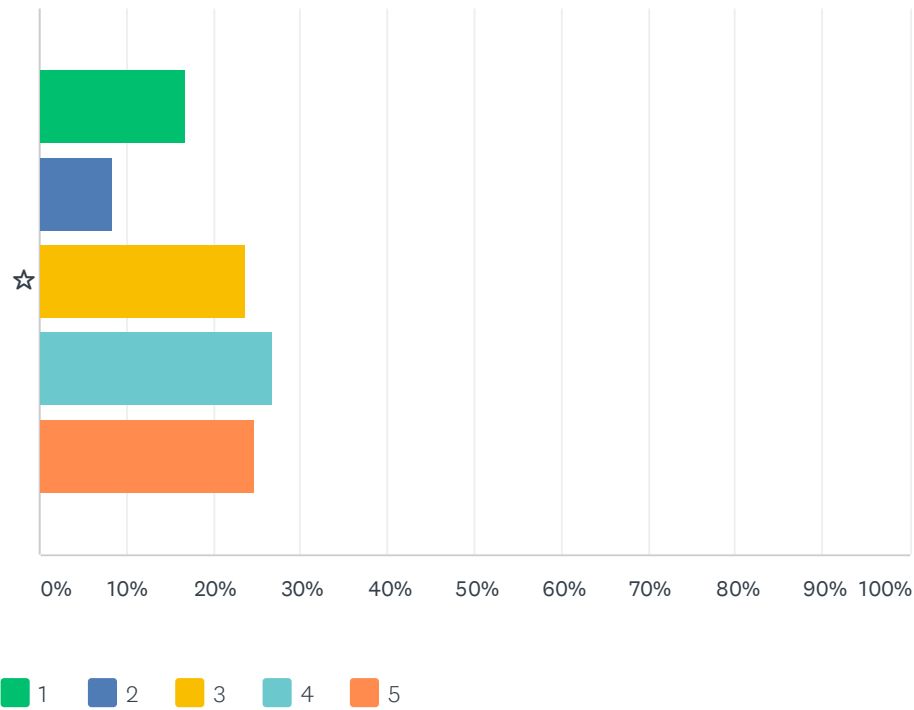
Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes, a reasonable stipend would be fair compensation for their time	13.61%	26
Maybe, it depends on the rate	21.99%	42
No, it's better as a volunteer organisation	45.03%	86
No, it just adds extra cost	19.37%	37
TOTAL		191

Q19 How would you rate the performance of your body corporate manager?

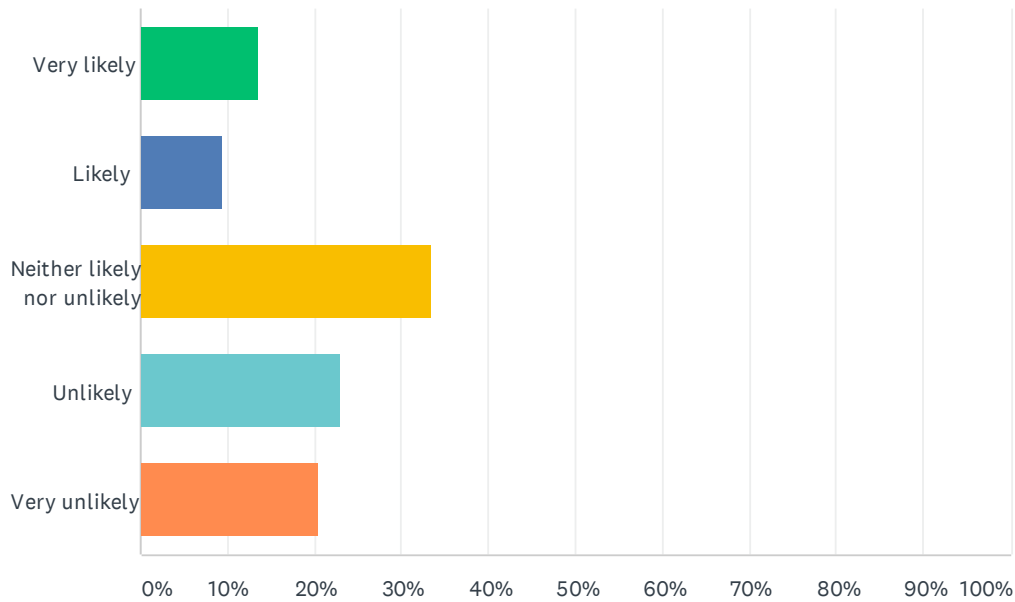
Answered: 191 Skipped: 0



	1	2	3	4	5	TOTAL	WEIGHTED AVERAGE
☆	16.75% 32	8.38% 16	23.56% 45	26.70% 51	24.61% 47	191	3.34

Q20 How likely are you to change body corporate managers in the next 12 months?

Answered: 191 Skipped: 0



ANSWER CHOICES	RESPONSES	
Very likely	13.61%	26
Likely	9.42%	18
Neither likely nor unlikely	33.51%	64
Unlikely	23.04%	44
Very unlikely	20.42%	39
TOTAL		191