



## MEDIATION COULD BE YOUR SOLUTION

*Hynes' mediation solutions are designed to help you resolve strata related matters before they escalate. Hynes Legal believes that in many cases, litigation can be avoided in strata disputes. Former Commissioner for Body Corporate and Community Management, Chris Irons shares this belief and has joined Hynes Legal to launch a structured and non-litigious mediation offering available to all Queensland strata stakeholders.*

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Offers a structured and guided process of resolving difficult strata matters, mediated by former Commissioner, Chris Irons

Resolves strata issues before they escalate to the Commissioner's Office or QCAT

Avoids lengthy delays while waiting for conciliation and/or adjudication hearings. Our mediation process can be wrapped up in as little as 2 weeks

Parties agree to seek a genuine and harmonious outcome for everyone to move forward from

Both parties remain in control of the outcome and are involved voluntarily. There is no judicial order in place to force the matter through

Affords greater understanding of the underlying issues and gives an indication of the likely outcome if the matter is heard by the Commissioner's Office

Mediation sessions can be conducted electronically, as well as in-person



Chris Irons, former Commissioner for Body Corporate and Community Management in Queensland

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Our unique non-legal service offers a positive way forward for bodies corporate, committees, lot owners, strata members and building managers to resolve disputes without escalation to the Commissioner's Office or QCAT.

Our mediator Chris is professionally trained in evaluative mediation and dispute resolution. Chris also brings a wealth of experience to the table from his former role as Commissioner. He can give you an indication of the likely outcome if the matter was escalated to the Commissioner's Office, as well as a more in-depth understanding of the challenges faced by both parties in resolving the matter.

The mediation process is broken down into 3 easy steps:

- 1. Submissions**
- 2. Mediation**
- 3. Agreement**

Chris understands that regardless of your role or perspective, being involved in a body corporate is not easy. He works with participants to not only discuss the matter at hand, but also to uncover any underlying or over-arching issues that may be inhibiting resolution.

The cost of Hynes' mediation solution is \$6,000 + GST for a half day, or \$10,000 + GST for a full day. Chris will help you determine which is more appropriate given the matter at hand. Fees include:

- Preparation time for reviewing your material prior to the mediation session
- Assisting both parties in understanding how best to prepare for the mediation
- Half day mediation session (4 hours) / full day mediation session (8 hours)
- Preparation of a document to sign once agreement is reached at the end of the session

Please note: If room hire and/or travel is required this will be an additional cost. If mediation is no longer required and you would like to cancel we offer a 50% refund up to 7 days prior to your agreed session date and 25% refund up to 3 days prior to the agreed session date.

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# WHAT TO EXPECT

## 1. Submissions

Provide a written summary of matters including any supporting information that might be relevant. Each party may choose to have their lawyer assist in preparing a submission, although this is not a requirement.

## 2. Mediation

Chris, former Commissioner, will mediate your matter in a full or half day session aimed at finding a mutually acceptable agreement and resolving any underlying conflict.

## 3. Agreement

We aim to provide a greater range of options for resolving disputes, as well as restore harmony between parties that have an ongoing relationship. We assist both parties in writing up an agreement for signing.



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